

29/02/2024

/90675/2024

No. 17-31/2016-GDS (Pt. I)
Government of India
Ministry of Communications
Department of Posts
(GDS Section)

Dak Bhawan, Sansad Marg
New Delhi - 110 001
Dated: 28.02.2024

To
The Chief Postmaster General
Madhya Pradesh Circle
Bhopal - 462 012

Subject:- Relieving of GDSs for Limited Transfer Facility under Rule - 3 - reg.

Sir/Madam,

Please refer to your office letter no. Estt/12-04/Rule-3/Misc/ 2023-24 dated 01.02.2024 whereby further instructions have been sought regarding relieving the GDSs against whom the disciplinary action was initiated after submission of his online request.

2. In the instant case, the disciplinary action was initiated against the GDS, who had applied for transfer, after his application was verified and recommended by the Divisional head for transfer. Therefore, his transfer was approved by the system.

3. After examination of the matter, it has been decided that in such situations the GDS will not be relieved and transfer approved by the system will stand cancelled. This will, however, not be counted as a 'chance' and the GDS will be entitled to apply afresh in the next/subsequent cycles and his application would be dealt in accordance with instructions in vogue.

This issues with the approval of the competent authority.

Yours Sincerely

Signed by Ravi Pahwa

Date: 28-02-2024 16:50:3

Reason: Approved
(Ravi Pahwa)

Assistant Director General (GDS/PCC/PAP)

Tel. No. 011-23096629

Email:- adggds426@gmail.com

Copy to :-

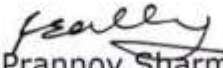
All the CPMsG (Except M.P. Circle) for information on the above cited subject.

No. DA-19/7/2021-DA-DOP-Part (1)
Government of India
Ministry of Communications
Department of Posts
(IR & GB Division)

Dak Bhawan, Sansad Marg,
New Delhi-1 10001
Dated: 29.02.2024

Public Notice

This is for the information of all concerned that due to payload issues and weather conditions with the airlines conveying mail to USA and Canada the transmission and delivery of international mail to these destinations will be subject to delay.


(Prannoy Sharma)
DDG (IR & GB)

Copy to:

1. All CPMsG
2. GM (CEPT) with request to upload the public notice on website.

28/02/2024

**JOINT FORUM FOR RESTORATION OF OLD PENSION SCHEME
(NJCM)
4, State Entry Road, New Delhi-110055**

No-JFROPS/AIRF/2024

28th Feb, 2024

**President /General Secretaries of all Constituent Originations
And Steering Committee Members**

The Core Committee of JFROPS (NJCA) which was constituted as per decision taken in the meeting of Steering Committee of JFROPS held on 7th February 2024, met in AIRF office, 4 State Entry Road, New Delhi at 11.30 hrs, after considering the prevalent situation thoroughly and keeping in view the Non- Response of the Government on Restoration of Defined Guarantied Old Pension Scheme in place of NPS, has decided that there is no alternative left but to resort to direct action by all the constituent trade unions collectively.

It has therefore, been unanimously decided to serve upon **Indefinite Strike Notice as per relevant Rules on 19th March 2024**, and Indefinite Strike to commence on 1st May 2024 i.e. on International Labour Day.

All the Constituent organizations are therefore, requested to take appropriate action and to make all sorts of preparations for serving upon the Strike Notice to their respective Administrations in a befitting manner.

Comradely yours



**(Shiva Gopal Mishra)
Convener**

27/02/2024

Timelines for services through e-HRMS 2.0 Portal

Banks & Post offices will now help ECI step-up voter education and outreach ahead of 2024 Lok Sabha Elections



India Post  @IndiaPostOffice · 1h

अहर्निशं सेवामहे 🙏

Postal Staff will now work for voter education, spreading voter awareness and promoting voter literacy in India.



Spokesperson ECI  @Spokes... · 3h

Banks and Post Offices will now carry out voter awareness campaigns across the country. MoU signed with IBA and Postal Department today.

...



26/02/2024

Empowerment initiatives for Persons with Disabilities-reg

Extension of facilities of Pradhan Mantri - Jan Arogya Yojana (PM-JAY) to DGS and preparation of database of GDSs for the purpose of the said scheme - reg

Management of McCamish User ID of departmental staff due to transfer/superannuation/exit from service or any other such scenarios .

23/02/2024

No. 17-05/2023-SPG-II
Ministry of Communications
Department of Posts
(SPG-II Section)

New Delhi, the 20th February 2024

OFFICE MEMORANDUM

23rd

Subject: Regarding Promotion and Cadre restructuring in Superintendent Sorting Cadre

References are being received that 4 posts of Superintendent (Sorting) Cadre are not being filled up from the HSG-I (RMS) Cadre. Since the post belongs to HSG-I Cadre, it is reiterated that posts should be manned by HSG-I (RMS) only, as far as possible.

Rajpal
23/2/2024
(Rajpal)

Assistant Director General (SPG)

To,
All CPMGs

No. Q-25/11/2022-PE-I-DOP
Government of India
Ministry of Communications
Department of Posts
(PE-I Section)

Dak Bhawan, Sansad Marg,
New Delhi – 110001
Dated: 23rd February, 2024

To,

All Heads of Circles.

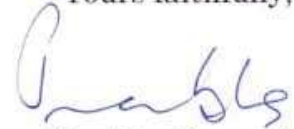
Subject: Unification of PA (CO/RO) with PA (PO)–regarding.

Madam/Sir,

I am directed to refer to this office letter of even number dated 27.10.2023, on the subject mentioned above, vide which instructions on unification of PA (CO/RO) with PA (PO) were issued by the Directorate. Subsequently, an e-mail/letter dated 27.10.2023 was sent to all Circles to keep this order in abeyance for the time being.

2. It has now been decided to withdraw the aforesaid order. Hence the order of even number dated 27.10.2023 stands withdrawn *ab initio*. Any further action will be taken after consultation with all stakeholders.

Yours faithfully,



(Prabha Sharma)

Asstt. Director General (PE-I)

Tele: 011-2304 4822

SG FNPO letter to Secretary post opposing division of GDS and other cadre employees in the name of distinct category which lead to break unity among DOP employees

Regarding various issues raised by Small Savings Agents Association.

20/02/2024

Guidelines for posting and transfer of the officers of IP&TAFS Group 'B'

FREQUENTLY ASKED QUESTIONS

CGHS CARDS:

1. What is the procedure to get a CGHS card made?

Pensioners:

One can get a CGHS card made from the office of Additional Director of the City, where the beneficiary resides. Forms can be downloaded from CGHS Website cghs.gov.in at the link

<https://cghs.gov.in/CghsGovIn/faces/ViewPage.xhtml>.

Forms are also available in the office of Additional Director of city (Additional Director Headquarter in case of Delhi).

Documents required:

1. Application in prescribed format
2. Proof of residence
3. Proof of stay of dependents
4. Proof of age of son
5. Disability certificate, if any in case of sons aged 25 & above, who would otherwise cease to be a beneficiary.
6. Individual passport size photos of eligible family members
7. Surrender Certificate of CGHS Card while in service (only in those cases where CGHS Card was issued while in service), if any.
8. Self attested copies of Pension Payment Order (PPO) & Last Pay Certificate (LPC)
9. CGHS contribution by Central Government pensioners for making CGHS cards shall be deposited through Bharatkosh Portal. After successful payment, both receipt and challan generated on-line through Bharatkosh shall be saved by the beneficiary as proof of payment. They have to be submitted to the office of Addl. Director, CGHS along with relevant documents for issue of CGHS Card.



10. Alternatively Bank Draft for required amount towards CGHS contribution – in the name of 'P.A.O., CGHS New Delhi' in Delhi and in cities other than Delhi in the name of 'Additional Director, CGHS'

The data is uploaded at the Office of Additional Director, CGHS on CGHS portal and a printout is issued for immediate use.

Plastic cards are sent to the Wellness Centres and the beneficiaries can collect the cards from there.

SMS is sent to the mobile number of the beneficiaries reminding them to collect their plasticcards.

Serving employees:

Serving employees submit the forms in prescribed format enclosing photos of eligible family members and submit to the Ministry/ Department/ Office, where he/ she is employed. The application form is forwarded by the Ministry/ Office /Department to the office of Additional Director CGHS of city for preparation of card. The plastic cards are distributed through the Wellness Centres as in case of pensioners. SMS is sent in case to the mobile number of serving employees also.

2. Can I print my own CGHS card?

Yes, the facility to print your own card is available for all CGHS beneficiaries by visiting CGHS portal cghs.gov.in (OM No. Z.15025/1/2016/DIR/CGHS, dated 31st March, 2016).

A colored print out of the card may be taken and laminated for use as a plastic card. The CGHS services can also be availed by showing the printout of index card, which is issued on the day the application is submitted.

3. What is CGHS Contribution?

The following deductions from salary of the employees are made by the department, every month, depending upon their pay in the pay matrix of 7th Pay commission (wef 1/1/2017)



Corresponding levels in Pay Matrix as per 7 th CPC	Contribution per month
Level 1-5	Rs. 250
Level 6	Rs. 450
Level 7-11	Rs. 650
Level 12 and above	Rs. 1000

Pensioners who want to avail CGHS facilities can make contribution either on yearly basis or one time (ten yrs.) contribution for whole life validity of CGHS Cards.

Payment can be made by Bharat Kosh or by Demand Draft in favour of “ P.A.O. CGHS Delhi” if in Delhi or “ Additional Director of the CGHS City “

Contribution to be made by the Pensioners/Family Pensioners would be the amount that they were subscribing at the time of their retirement or at the time of the death of government servant. Contribution amount as applicable on the date of applying for Card is to be paid.

4. What are the criteria for Entitlement of hospital ward endorsed on CGHS Card in CGHS empanelled hospitals?

Entitlement of hospital wards in private hospitals empanelled under CGHS is as under:

S No.	Ward Entitlement	Corresponding Basic pay drawn by the officer in 7th CPC per month
1	General Ward	Upto Rs. 36,500/-
2	Semi Private Ward	Rs. 36,501 to 50,500/-
3	Private Ward	Rs. 50501 and above

5. Is there option to apply for CGHS pensioner Card prior to superannuation?

There is a provision to apply for CGHS pensioner card ‘6’ weeks prior to the date of superannuation. Application form for CGHS card along with DD for CGHS subscription may be forwarded by Ministry / Department to the Office of Additional Director, CGHS.



Pensioner CGHS Card shall be issued one day after the date of superannuation.

6. For the purpose of making CGHS cards, who are 'dependant', and what is definition of the word "family"?

The term 'family' means and includes-

Husband or wife, as the case may be and other dependant family members. Dependent Family Members include: parents (female employee can have either her parents or her parents-in-law as dependents), sisters, widowed sisters, widowed daughters, minor brothers and minor sister, children and step-children wholly dependent upon the Government Servant and who are normally residing with the Government Servant (son up to the age of 25 or till his marriage whichever is earlier and daughter till she gets married). In addition 'dependent' also includes, dependent divorced /separated daughters (including their dependant minor children).

The term 'dependent' means that income from all sources including pension and pension equivalent of Death Cum Retirement Gratuity (DCRG) benefit is less than Rs. 9000 +DA per month. This clause is to be fulfilled for all 'dependent' family members.

However, the spouse of the primary card holder is an exception to the aforementioned clause, as he/she is entitled to receipt of family pension.

7. Is there any age limit for sons / daughters as dependent in CGHS Card?

Son is eligible till he starts earning or attains the age of 25 years or gets married whichever is earlier.

However, in case the son is suffering from any permanent disability of any kind (physical or mental) he is eligible for CGHS benefits even after 25yrs, provided the disability occurred before the age of 25 years.

A daughter is eligible till she starts earning, or gets married; whichever is earlier (irrespective of age).

8. What is the role of a beneficiary in providing information regarding any change in data regarding his card?

It is the responsibility of the beneficiary to provide information to CGHS authorities regarding any changes required in the beneficiary database



especially related to death, marriage, earning status (see dependency criteria) of any card holder in the family.

9. Are the family members of Central Government Servant not residing with him eligible for CGHS facilities?

Family members who are wholly dependent upon the Central Government employee are normally expected to reside with the primary card holder. However, during a visit to another CGHS covered city they are eligible for CGHS facilities on the basis of individual Plastic Card issued to the dependent family member.

10. Who is defined as a 'Person with disability'?

A 'person with disability' is defined in 'The Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995' as, a person suffering from not less than forty percent (40%) of any disability (as given below), certified by a medical authority. "Medical authority" means any hospital or institution specified for the purposes of this Act by notification by the appropriate Government. A disability certificate from Medical Board of a Government Hospital is required to be submitted in CGHS with application form to continue availing facilities for disabled dependent and unmarried son beyond 25 years of age.

Disability means blindness, low vision, leprosy-cured, hearing impairment, locomotor disability, mental retardation, mental illness. Details may be seen as per OM No. 4-24/96-C&P/CGHS (P)/EHS, dated 7th May, 2018- on CGHS website.

11. Can dependent in-laws be included under family members for CGHS facilities?

A lady Government servant has the option to include either her parents or parents –in-law for the purpose of availing the benefits under CGHS subject to the condition of dependence and residence, etc., being satisfied.

12. What should I do if I lose my CGHS Card?

An application is to be submitted to Additional Director of the city (Additional Director, CGHS Headquarters in case of Delhi) along with two photographs and an IPO for Rs. 50/- for issue of duplicate card. Copy of FIR



for the lost cards is also to be submitted with the application.

Indian Postal Order payable to "P.A.O. CGHS Delhi" if in Delhi or "Additional Director of the CGHS City" in respect of other cities. Option of "Print your own card" is also available on CGHS website.

13. What should I do if the details on the Card viz. name, date of birth, entitlement, etc. are wrong?

Such anomalies can be brought to the notice of Additional Director, CGHS (HQ), in Delhi and to the Additional Director of concerned CGHS City in other cities, along with the necessary documents to rectify the error.

14. Is there a colour scheme for plastic cards? What are they?

CGHS Plastic cards have any one of the following colour strips at the top indicating the category:

Serving Government employees	-Blue 
Pensioners, ex-MPs, Freedom Fighters, etc.	-Green 
Member of Parliament	-Red 
Beneficiaries of Autonomous Bodies/Journalists	-Yellow 

15. Whether serving employees on transfer to another CGHS covered city can get the same CGHS Cards transferred online?

Yes. There is provision for online transfer of same CGHS cards of serving employees of Central Government on transfer from one CGHS city to another CGHS city as per the details given under:

1. Serving employees on transfer from one CGHS city to another CGHS City shall submit an application to the Additional Director of CGHS City (forwarded by the Ministry /Department from where he /she is being transferred) along with copy of the transfer / relieving order for transfer of CGHS Cards to another CGHS City.
2. Addl. Director, CGHS of city transfers the card online and issues an acknowledgement slip to the serving employee. CGHS Plastic cards shall be retained by the serving employee.



3. Serving employee in the new CGHS City submits an application duly forwarded by his /her Ministry /Department, certifying that CGHS contribution is being deducted, to the Additional Director of new CGHS City for acceptance of the transit CGHS Cards to the data base of new City and allocation of a CGHS Wellness Centre in new CGHS City.

16. What are the different options for availing CGHS services to pensioners?

- Pensioners Residing in CGHS covered areas:
 - a) They can get themselves registered in CGHS dispensary after making requisite contribution and can avail both OPD and IPD facilities.
 - b) Such Pensioners are not eligible for Fixed Medical Allowance in lieu of CGHS.
- Pensioners residing in non-CGHS areas have the following option -
 - a) They can opt for availing Fixed Medical Allowance (FMA) per month.
 - b) They can also avail benefits of CGHS (OPD and IPD) by registering themselves in the nearest CGHS city after making the required subscription. In such cases no Fixed Medical Allowance is given
 - c) They also have the option to availing FMA for OPD treatment and CGHS only for IPD treatments after making the required subscriptions as per CGHS guidelines.

17. I have retired from Delhi. Now I want to settle at city where no CGHS facility is available. How do I cover my family for medical care?

Pensioners are eligible for CGHS facilities and can obtain CGHS card from the nearest CGHS covered city.



Contact telephones numbers regarding CGHS Cards

24x7 TOLL FREE Number 1800-208-8900

	City	Telephone Number	E-mail
1.	Delhi & NCR Addl. Director(HQ-Admin) Card section	011-20863472 011- 20863476	adadminhq.dl@cghs.nic.in
2.	Addl. Director,Ahmadabad	079-26587798 079-26587265	ad.ah@cghs.nic.in
3.	Addl. Director,Allahabad	0532-2560578 0532-2561310	ad.al@cghs.nic.in
4.	Addl. Director,Bangalore	080-25539058	ad.ba@cghs.nic.in
5.	Addl. Director,Bhubaneswar	0674-2500127	ad.bh@cghs.nic.in
6.	Addl. Director,Bhopal	0755-2550265	adcghs.bpl@cghs.nic.in
7.	Addl.Director,Chandigarh	0172-2740716	adchd@cghs.nic.in
8.	Addl.Director,Chennai	044-23458400	cghs-chennai@nic.in
9.	Addl.Director,Dehradun	0135-2521235	jd.dd@cghs.nic.in
10.	Addl.Director,Guwahati	0361-2492754	cghs.guwahati@gov.in
11.	Addl.Director,Hyderabad	040-27902316	adcgshshyd@nic.in
12.	Addl.Director,Jaipur	0141-2235156,	ad.jp@cghs.nic.in
13.	Addl.Director,Jabalpur	0761-2405205	cghsjab-mp@nic.in
14.	Addl.Director,Kanpur	0512-2283499	ad.kn@cghs.nic.in
15.	Addl.Director,Kolkata	033-22103921	ad.ko@cghs.nic.in
16.	Addl.Director,Lucknow	0522-2728989,	cghslko@nic.in
17.	Addl.Director,Meerut	0121-2601426,	admeerut-cgshs@nic.in
18.	Addl.Director,Mumbai	022-22018600, 022-22018612	ad.mum@cghs.nic.in
19.	Addl.Director,Nagpur	0712-2513723	ad.ng@cghs.nic.in
20.	Addl.Director,Patna	0612-2221819	ad.pa@cghs.nic.in
21.	Addl.Director,Pune	020-24265608	ad.pu@cghs.nic.in
22.	Addl.Director,Ranchi	0651-2480147	adcghs.ran-jhr@nic.in
23.	Addl.Director,Shillong	0364-2520652	ad.cgshs-meg@nic.in
24.	Addl.Director,Thiruvananthapuram	0471-2449760	ad.tr@cghs.nic.in



No. CF-71/14/2023-CF-DOP
Government of India
Ministry of Communications
Department of Posts
(IR&GB Division)

Dak Bhawan, Sansad Marg,
New Delhi-110001,
Dated: 20th February, 2024

OFFICE MEMORANDUM

Subject: Issuance of GST invoice to Contractual & Non-Contractual Customers booking commercial items.

It has been brought to notice of Postal Directorate that GST invoice are not being issued to bulk non-contractual customers booking articles at IBC/FPO/SFPO/DNK.

2. With the applicability of GST on all international mail products since Nov 2023, GST invoices to bulk / commercial customers have to be issued, to enable them to claim Input Tax Credit (ITC). In case of contractual customers, CSI generates a monthly statement customer wise, which can be used by the respective offices to issue GST invoices and customers can accordingly claim ITC.
3. In case of non-contractual customers, the same is not being done. Considering the requirement from the non-contractual bulk customers, as an interim measure, manual GST invoices may be issued by the DDOs of respective offices after verifying the information available in manual and electronic PBE data, in similar format issued to contractual customers.
4. Respective offices should also ensure correct and timely filing of GST returns to avoid any inconvenience in ITC claim by the customers.


(Himanshu Chaudhary)
Asstt. Director General (IM)

To

1. All Circle Heads.
2. All Offices of Exchange.

Clarification on GST about booking of commercial items

FS-10/30/2022-FS-DOP

1/89607/2024

FS-10/30/2022-FS-DOP
Government of India
Ministry of Communications
Department of Posts
(Financial Services Division)

Dak Bhawan, New Delhi -110001
Dated: 16.02.2024

To

Chief Postmaster General
Assam Circle,
Guwahati-781001.

Subject- Regarding closure of accounts/savings certificates freeze due to administrative reason.

Kindly refer Assam Circle letter no SB/1-2/BANKING/CBS/CPC/2015-16/CH-II dated 05.02.2024 on the subject cited above.

2. A clarification has been sought by Assam Circle on the Para 3(iii) of SOP circulation through SB Order 25/2022 regarding the applicability of transfer fee of Rs 118/- in case account is closed by Head Post Office, as per the SOP.

3. In this connection, kindly refer the Rule 21(1)(ii) (a) to (d) of POSB (CBS) MANUAL (Corrected upto-2021), which clearly states that such cases (including accounts under Freeze reason code: INOP) not be treated as transfer, as being done due to administrative reason.

4. Further, such accounts will be closed at concerned Head Post Office only and closure amount shall be credited into Post office Savings Bank Account or other Banks account of the customer. In case of account closure request is received at BO/SO under same HO or at other SO/HO, the case shall be forwarded to concerned Head Post Office for further necessary action. This may be brought to the notice of all concerned.

5. This issues with the approval of the competent authority.

Yours faithfully,

Signed by Devender Kumar
Sharma
Date: 16-02-2024 11:49:16
Reason: Approved
(Devender Kumar Sharma)
Assistant Director (SB-II)

Copy to:

All Head of Circles, for kind information and necessary action please.

19/02/2024

**Instructions to Employee for submitting
online application for Transfer under Rule –
38 of Postal Manual Vol.-IV**

**Parliamentary Committee
Recommendations on CGHS**

17/02/2024



Jammu-Kashmir circle conference of NUPE Postmen & Mts group 'c' held on & from 16th February '24 to 18th February '24 at Jammu press club. Smt. Soma Ghosh, All India president, Mr. Nisar Mujawar general secretary and Mr. T.N. Rahate, Ex. secretary General participated in the conference.



Today NAPE Group C West Bengal Circle working committee meeting @ Kolkata GPO auditorium Hall

16/02/2024

Rationalization of jurisdiction of Postal Divisions as per District boundaries

Letters to Secretary Post from SG FNPO about HSGII and HSG I onetime relaxation issues

Letters to Secretary Post from SG FNPO about PA attachment to SDIP issues

14/02/2024

**Combined Graduate Level Examination 2023
- Allocation of candidates to Postal Circles**

**Enhanced Cyber Security Measures:
Addressing User-Related Issues in CGHS**

**Coverage under Central Civil Services
(Pension Rules, in place of National Pension
System (NPS), of those Central Government
employees who were recruited against the
posts/vacancies advertised/notified for
recruitment, on or before 22.12.2003**

**Revision of CGHS package rates for General
Surgery - regarding**

Tr-01/7/2022-Training-DOP

I/89408/2024

F.No. Tr-01/7/2022-Training-DOP
Government of India
Ministry of Communications
Department of Posts
(Mission Karmayogi Division)

Dak Bhawan, Sansad Marg
New Delhi-110001
Dated: 14.02.2024

To,
Heads of Postal Circles
Director, RAKNPA, Ghaziabad
Directors, Postal Training Centres
In-Charge, Regional Training Centres

Subject: Regarding "event hub" to elevate the learning journey with Karmayogi Talks.

This is with reference to email received from Karmayogi Bharat, DoPT, regarding 'Events' Hub is now operational on the iGOT Karmayogi Portal

2. iGOT Karmayogi stands as an innovative online learning platform poised to revolutionize capacity building for all government employees within the Digital India framework. Offering flexible 'anytime-anywhere-any device' learning, it aims to address the longstanding challenge of providing comprehensive training to government personnel. This platform represents a departure from traditional methods, ushering in a new era of accessible and dynamic professional development.

3. The '**Events' Hub** is now operational on the iGOT Karmayogi Portal, adding a dynamic dimension to users' learning experiences. All live and past events can be accessed through the Events tab on the homepage of the iGOT Karmayogi Portal.

4. It is worth noting an intriguing feature within the Events tab: "**Karmayogi Talks.**" In this segment, experts and practitioners distinguished in areas such as public policy, capacity-building, governance, academia, civil society, and technology share their insights on pivotal issues.

5. Accordingly, Circles and Training Centers within the Department of Posts (DoP) are requested to disseminate the new functionality to all employees and GDS for having access to these talks through the Events tab, facilitating continuous learning on the iGOT Karmayogi Portal.

Dinesh Kumar Sharma
Deputy Director General
(Mission Karmayogi)

Copy to:-
GM, CEPT - for uploading the order on India Post Website (Employee Corner)

Signed by Dinesh Kumar
Sharma
Date: 14-02-2024 10:25:35
Reason: Approved

13/02/2024

**Relaxation in Minimum Qualifying service
for HSG-II**

12/02/2024

Resumption of booking of Mails to Israel

10/02/2024

Te-51/10/2020-Tech-Part

I/89008/2024

File no. Te-51/10/2020-Tech-Part
Government of India
Ministry of Communications
Department of Posts
(Technology Division)

Dak Bhawan, Sansad Marg
New Delhi-110001
Date: 07.02.2024

To,
MD & CEO, IPPB

Sub: To deactivate "BO UPI QR through IPPB" (the existing digital payment at BOs).

On the captioned subject, I am directed to intimate that the Standard Accounting Procedure for "BO UPI QR through IPPB" issued vide PA/CSI/02/131/2022-23 dated 20.05.2022 cease to operate and shall be discontinued, on implementation of "**SBI Dynamic QR Code**" at **HOs/SOs/BOs**.

All Circles shall ensure that the transactions done by the Branch Post Offices through IPPB QR are reconciled and settled and Customer grievances are resolved.

This is issued with the approval of competent authority.

ADG (Technology)

Copy to:

1. All CPMsG.

Te-51/10/2020-Tech-Part

1/882.../2024

File no. Te-51/10/2020-Tech-Part
Government of India
Ministry of Communications
Department of Posts
Technology Division

Dak Bhawan, Sansad Marg
New Delhi-110001
Date: 24.01.2024

To,

All CPMsG

Sub: Procurement of Tablet for implementation of dynamic QR code (in modified DARPAN application) in Departmental Offices.

CEPT is working on dynamic QR payment solution in the DARPAN application. The solution is likely to be rolled out in February'24. As you are aware, DARPAN is currently an Android based application and such devices would be needed to enable use of dynamic QR solution at the POS counters in Departmental Offices.

2. In this connection, it is requested to procure tablets for one POS counter per GPO/HO in your Circles as per the enclosed specification by 15th Feb, 2024 and report compliance.

3. This issues with the approval of competent authority.

Encl: A.A.

Signed by Manoj Pragada
Date: 25-01-2024 10:03:21
Reason: Approved
ADG (Technology)

Copy to :-

1. HOC (CEPT), Bangalore for information.

08/02/2024



Today after the Tamilnadu Circle conference met CPMG Kerala Sri J T Venkiteswarlu with Secretary general FNPO, ex General Secretary D Kishan Rao, M S Chandrababu AGS and S N Sony Dy CS and discussed various burning issues prevailing in the circle. CS NAPEc Kerala

Tr-19/1/2023-Training-DOP

I/88921/2024

F.No. Tr.19/1/2023-Training-DOP
Government of India
Ministry of Communications
Department of Posts
(Mission Karmayogi Division)

Dak Bhawan, Sansad Marg
New Delhi-110001
Dated: 06.02.2024

To,
Heads of Circle
Director, RAKNPA, Ghaziabad
Director, Postal Training Centres
In-Charge, Regional Training Centres

Subject: Implementation of Annual Capacity Building Plans (ACBP) in Department of Posts.

This is in continuation with undersigned DO letter dated 03.10.2023 & 17.10.2023, regarding implementation of Annual Capacity Building Plans (ACBPs) in Department of Posts for 2023-24 under Mission Karmayogi Project.

2. In this regard, as per Capacity Building Plan, mid/long term capacity building initiatives are to be undertaken within 2nd and 4th quarter of FY 2023-24. Detailed training calendar in terms of number of participants is also included in Annual Capacity Building Plan 2023-24. The progress of ACBP 2023-24 is being monitored by Cabinet Secretariat Coordination Unit (CSCU) under PMO, DoPT & Capacity Building Commission (CBC).

3. The E-Learning Program on 'Mission Karmayogi Guidelines' is a comprehensive audio-visual online training initiative, developed by the Postal Training Centre, Vadodara, as per 'WTDET' model prescribed by DoPT. This program aims to enhance the understanding and effectiveness of these guidelines among the stakeholders.

4. Accordingly, as per the mandate of ACBP for 2023-24, all the Group 'A' and 'B' officers, IP/ASP and officers/officials dealing with training activities in Division / Region / Circle office & Training Centres have to complete the "Mission Karmayogi Guidelines" course on Dak Karmayogi / iGOT Karmayogi Portal, latest by 28.02.2024.

This has the approval of Director General Postal Services.


Dinesh Kumar Sharma
Deputy Director General
(Mission Karmayogi)

Copy to: GM, CEPT - for uploading the order on India Post website.

F.No.1-3/2022-SPG
Government of India
Ministry of Communications
Department of Posts
(Personnel Division)

Dak Bhawan, Sansad Marg,
New Delhi - 110 001

Dated: 08.02.2024

ORDER

Subject: Assigning additional charge of Member (PLI), Postal Services Board, Chairman PLI Investment Board and Additional Director General (Coord.) - regarding.

Orders of the Competent Authority are hereby conveyed that the work of Member (PLI), PSB, Chairman PLI Investment Board will be looked after by Ms Vandita Kaul, Member (Banking & DBT), PSB and the work of Additional Director General (Coord.) will be looked after by Ms. Aindri Anurag, Member (Operations), PSB in addition to their own duties and without any extra remuneration with immediate effect and till the regular incumbent is posted or until further orders, whichever is earlier. However, Philately Division shall submit files directly to DGPS, till the regular incumbent is posted.


(Rajpal)

Assistant director General (SPG)

Copy to: -

1. PS to Hon'ble MoC/Hon'ble MoSC
2. PPS to Secretary (Posts)/PSO to DGPS
3. PPS to Addl DG(Coord.) and all Members, PSB
4. CGM(PLI)/CGM(Parcel)/CGM(BD)/AS&FA/Sr DDG(Vig) & CVO/Director RAKNPA/All CPMsG
5. Secretary (PSB)/DDG(Philately)/DDG(Estates & MM)
6. GM, CEPT with a request to upload the order in India post website.
7. e-Office Portal/Admin./GA/Vigilance/Coordination/Cash & PB, PEA Sections.
8. CS to Member(P)/IP(SPG-I)/Guard File.

02/02/2024

Ad-hoc promotion and posting of Postal Service (PS), Group 'B' officers to Junior Time Scale (JTS) of Indian Postal Service (IPoS),

01/02/2024

Revision of CGHS package rates for General Surgery - regarding

Advisory on Local Cable Operators (LCOs) - reg.

31/01/2024



Federation of National Postal Organisations

T-24, Atul Grove Road, New Delhi-110 001

Mob.: 9959538622, e-mail: sivajivasireddy@gmail.com, Web : fnpo.org



SIVAJI VASIREDDY

Secretary General

To
Sri Pashupathi Kumar Paras,
Hon'ble Minister of Food Processing Industries
Government of India
New Delhi.

Honourable Sir,

It is to bring the following issue with due respect to the kind notice of the Honourable Minister, related to the lakhs of Grameen Dak Sevaks working majorly in Rural Areas in Department of Posts.

At this juncture my Federation sincerely thank the Government of India and Officers of the India Post for concluding the issue, of termination of GDS Officials with below three years of service for participation in the Strike (12.12.2023 to 15.12.2023), in favour of the GDS Officials. The GDS Officials will be restored and continue their service.

But, in this connection, many of the union representatives/leaders of GDS and other wings are victimized in the name of notices/charge sheet under GDS Conduct & Engagement Rules.

Keeping aside the happenings of the episodes of strike, the representatives/leaders had played their role for the favour of welfare of GDS officials and their legitimate demands.

There are no prejudices to the leaders against the Government/Department but they fought for the welfare of the Poor, Rural workers of the Department.

In this connection it is to request to intervene in the issue and kindly take up with Hon'ble Minister for Communications for taking action to withdraw all the notices/charge sheets levelled by the Department of Posts on union leaders of all wings. It is also requested to settle all strike demands keeping in view of the welfare of poor rural GDS employees who are the backbone for the Department of Posts and they are only the representative of Central Government at rural villages.

Thanking you sir,

Yours faithfully,

(SIVAJI VASIREDDY)

Secretary General



On 30-01-24 a delegation of FNPO headed by Secretary General met Sri Pashupati Kumar Paras, honorable Minister of Food Processing Industries, Govt. Of India and requested him for taking up the matter in connection with victimized action taken against the GDS leaders, in r/o the Nation wide strike from 12-12-23 to 15-12-23. Honorable Minister responded positively and assured that the matter will be taken up with Communication Minister for its earliest settlement. A memorandum already submitted to Hon'ble Minister. Sivaji Vasireddy
Secretary General, FNPO
General Secretary, NAPE Group "C"

Suggestions for preventive vigilance policy - reg

Request for extension of "Cash handling & Treasury Allowance" to all Treasurer/Cashier/Cash overseer(Postman) and SPMs - reg

Issues Related to GST-Pensions-TDS Filing - Reg

Request for reconsideration of further proceedings on Rationalization of Divisions



Federation of National Postal Organisations

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SIVAJI VASIREDDY

Secretary General

No.FNPO/PLI-RPLI/CPC/2023-24

Date:30.01.2024

To
Sri Vineet Pandey,
Secretary Posts &
Chairman Postal Services Board,
Dak Bhawan,
NEW DELHI - 110 001

Respected Sir,
Sub: Issues related to PLI/RPLI-Mc Mish – Reg.

My federation conveys sincere thanks for implementation of Centralized Processing of Incentive bills which is long pending wish of sale force. It is to bring the following issues for consideration and necessary action.

MC Mish Issue: In Mc-Mish details of GST are not appearing either on the Policy Bond or on Pass Book only base premium is shown. Due to this insurant is questioning sale force for the difference of amount of premium paid including GST. If the details of GST are printed either on Policy Bond or Pass Book there will be more transparency.

Jurisdiction of Procurement of Policy: It is clarified that Sale force of PLI/RPLI may procure PLI/RPLI business from anywhere in a Postal Circle and to be indexed in nearest CPC. But now a days, many of the software employees and professionals are migrating to metropolitan cities like Bangalore, Calcutta, Delhi and Hyderabad etc from their native places of different states. In the present environment of Centralized processing in other insurance companies and even pursuing the process of Savings Bank Operations, EFT and online payment, the condition had become a hindrance to procure business from that section. It is to request that the rule may be modified in such a way that policy can be procured from anywhere in India and can be indexed and processed at the CPC where the sale force is attached. The conditions on jurisdiction may please be lifted.

Supply of Publicity Material: - The Sale force is procuring huge business. No TA/DA is paid except incentive. In this connection it is to request for supply of publicity material like Pamphlets/Diaries/Calendars/Bags etc basing on the business procured by the sale force. It will be useful for publicity and encouragement to the sale force for distribution to the insurant.

Thanking you, Sir.

Yours sincerely,

(SIVAJI VASIREDDY)
SECRETARY GENERAL

Copy to: The Member (PLI), Dak Bhawan, New Delhi for information & necessary action.



Federation of National Postal Organisations

T-24, Atul Grove Road, New Delhi-110 001

Mob.: 9959538622, e-mail: sivaajivasireddy@gmail.com, Web : fnpo.org



SIVAJI VASIREDDY

Secretary General

No. FNPO/HSG-I/Accounts Lane/2024

dated 30-01-2024

To
Sri Vineet Pandey,
Secretary Posts &
Chairman Postal Services Board,
Dak Bhawan,
New Delhi - 110001

Respected Sir,

Sub: - Promotion of HSG-II Accounts lane officials to the HSG-I cadre - Reg.
Ref:- Directorate Lr.No.6-12/2010-SPN-II dated 09.11.2023

&&&&&

With reference to above cited letter my Federation submit that, in the recruitment rules of HSG-I it is clearly mentioned that "The officials who completed 5 years regular service in HSG-II cadre are eligible for HSG-I promotion". But there is nowhere mentioned that whether the official completed requisite service in General lane or Accounts lane.

There is an issue between Staff Division and Establishment Division about existence of Accounts lane. During the Cadre restructuring department clearly stated that Accountant is not a separate cadre. Hence it the time to finalize unique recruitment rules for HSG-II and HSG-I for both General and Accounts lines.

Clarification given to Delhi circle by the SPN Division that "as there are no separate post identified for HSG-I accounts line the question of promotion for HSG-I accounts lane does not arise." But this is nothing but injustice to some cadre people and this should be withdrawn.

In this connection my federation requests the authority to examine the above issue once again and positive instructions may please be circulated to all HOCs for awarding HSG-I promotion to the officials who completed 5 years service in HSG-II cadre.

Thanking you Sir,

Yours sincerely,

(SIVAJI VASIREDDY)
Secretary General

To

The Member (Personal) , Dak Bhawan, New Delhi for information and necessary action.



**NATIONAL ASSOCIATION OF POSTAL EMPLOYEES GROUP 'C'
(Central Head Quarters)**

[Affiliated to Federation of National Postal Organisation New Delhi]
No.17-2-17, P & T Quarters, Atul Grove Road, New Delhi - 110001
Mob : + 91 9959538622 Email : sivajivasireddy@gmail.com

Ref. :

Date :

No.11/Treasury Allow /2020

Dated: 18.11.2020

To
The Secretary,
Department of posts,
Dak Bhawan,
New Delhi-110001.

Respected Sir,

Sub:- Request for extension of "Cash Handling & Treasury allowance" to all
treasurers/Cashier/Cash overseer (Postman) and SPMs – regd.

Ref:-1. DOPT Memo No:4/6/2017-Estt-(Pay-II) dated 18.01.2019.

2. Directorate Memo No06-04/201/PAP dated 22.01.2019 & 17.10.2019.

This is regarding Treasury allowance for Cash Treasurers, Stamp Treasurers, Cashier,
Cash Overseer(Postman) and SPM in offices where Treasury post is not available.

Up to the regime of 6th CPC Cash handling allowance was available for
SPMs\Cashiers/Cash overseer (Postman) and Treasury allowance was available for all
CASH/STAMP Treasurers. This is further submit that, in case of Treasury Post/SPM is vacant
for more than 15 days allowance will be paid to the PAs who are working for that period.

In the 7th CPC Cash Handling allowance and Treasury allowances have been
subsumed in "Cash Handling Allowance & Treasury Allowance" introduced wef 1.7.2017.
The following will be the revised rates.

Amount of average monthly cash handled	6 th CPC Rates In Rupees	7 th CPC revised Rates In Rupees
< = 5 Lakh	230-600	700
Over 5 Lakh	750-900	1000

In clarification orders dated 17.10.2019 vide reply for Query 1, it was mentioned
that SPMs of C/B class SOs and in other offices where separate Treasurer Post is not
available are not eligible as per para 2(iv) and (v) vide DOPT orders dated 18.01.2019.

Contd.....2

On observing DOPT orders dated 18.1.19 there was no mention about ineligibility of SPMs for Cash Handling Allowance. There was mentioned about furnishing of security bonds only and even till date we are obtaining FG bonds from the SPMs for this purpose. But in the clarification letter issued vide reference 2 , the true sprit of continuing Cash Handling allowance and Treasury allowance was defeated and it is totally injustice. Hence all the SPMs working in C/B classed and in other offices where separate Treasurer Post is not available are eligible for drawl of Cash Handling allowance.

When regular SPM is on leave/vacant like wise Treasury post is vacant or official on leave for more than 15 days the allowance should be paid to the concerned incumbent also.

In DOPT orders dated 18.1.2019, vide para 2(vi) only one Treasurer is eligible for drawl of Treasury allowance if there are more Treasurers working in a particular office. Regarding this issue also my union feels that it is great injustice because the nature and responsibilities of other Treasurers working in the same office also unique. It is nothing but denial of natural justice. The allowance is being paid for the purpose of handling of cash in a particular post only. It is requested to take up the matter again with the DOPT by explaining the role and responsibilities of Treasurers working under Department of Post for want of favourable orders.

Hence my union requests the Hon'ble Secretary Post for re-examine the issue of allowing Treasury allowance & cash Handling allowance for all Treasurers, SPMs of C&B class offices including other SPMs where separate treasurer post is not there, Cashiers and Cash Overseers(Postmen) and issue suitable instructions all Circle Heads.

An early action will be highly appreciated.

Yours Sincerely,



(SIVAJI VASIREDDY)

General Secretary

Copy to:

1. The Member(Personal), Dak Bhavan, New Delhi –for information and with a request to examine the issue for favorable orders/clarification.



NATIONAL ASSOCIATION OF POSTAL EMPLOYEES GROUP 'C'
(Central Head Quarters)

[Affiliated to Federation of National Postal Organisation New Delhi]
No.17-2-17, P & T Quarters, Atul Grove Road, New Delhi - 110001
Mob : + 91 9959538622 Email : sivalivasireddy@gmail.com

Ref. :

Date :

Reminder

No.11/Treasury Allow /2020

Dated: 30.01.2024

To
The Member(Personal),
Department of posts,
Dak Bhawan,
New Delhi-110001.

Respected Sir,

Sub:- Request for extension of "Cash Handling & Treasury allowance" to all
treasurers/Cashier/Cash overseer (Postman) and SPMs – regd.
Ref:-1. DOPT Memo No:4/6/2017-Estt-(Pay-II) dated 18.01.2019.
2. Directorate Memo No06-04/201/PAP dated 22.01.2019 & 17.10.2019.

This is regarding Treasury allowance for Cash Treasurers, Stamp Treasurers, Cashier, Cash Overseer(Postman) and SPM in offices where Treasury post is not available. My union had submitted even number letter on 18.11.2020 but till date no response from your office. A copy of letter is also submitted here with for immediate action.

Hence my union requests the Hon'ble Member(P) to examine the issue of allowing Treasury allowance & cash Handling allowance for all Treasurers, SPMs of C&B class offices including other SPMs where separate treasurer post is not there, Cashiers and Cash Overseers(Postmen) and issue suitable instructions all Circle Heads at an early date.

Thanking you.

Yours Sincerely,


(SIVAJI VASIREDDY)

General Secretary

Copy to:

The DDG Estt , Dak Bhavn, New Delhi for information and necessary action.



Federation of National Postal Organisations

T-24, Atul Grove Road, New Delhi-110 001

Mob.: 9959538622, e-mail: sivajivasireddy@gmail.com, Web : fnpo.org



SIVAJI VASIREDDY

Secretary General

No. 11-1/Tech/SAP/2024

dated 30.01.2024

To
Dr Sachin Mittal,
DDG FS,
Dak Bhawan,
New Delhi -110001.

Respected Sir,

Sub: - Suggestions for preventive vigilance policy - Reg.

The following suggestions were brought to the notice keeping in view of preventive vigilance measures which will help to reduce frauds in Post offices. The following issues have been raised in the 2022 periodical meeting but there is no progress till date.

Discontinuing the concept of Impression of Date Stamp in Pass Book. Many drastic developments took in place in Banking Procedures of India Post and other Financial Institutions. No other Financial Institutions are following the concept of impression like date stamp in Pass Book. Even the IPPB Transactions have been done in Post Offices without the concept of Pass Book. **The Pass Book and impressions in the Pass Book has become the tool for the culprits to fraud, portraying the date stamp impression as authenticity of transaction and deceiving the customers.**

- Date stamp impressions can be modified for back dates also....
- In some fraud cases customers also used to add additional zeros to increase the amount and causing loss for Govt. exchequer and also increasing share of loss recovery to the official in the name of contributory negligence.
- Things are going smoothly based on trust in postal department but nowadays scenarios are changed and even public are involving in defrauding the Government taking the advantage of loopholes in the Rules.

As the system of Banking rapidly changed, authenticity to the Pass Book and impressions in the Pass Book had no meaning in the present trends of Banking that had been practiced in market. Requesting to review the aspects keeping in view of other Financial Institutions and IPPB etc. Otherwise Rules related to fixing responsibility based on the date stamp impression in the name of contributory negligence may be deleted from the departmental volumes.

Contd...2

Password Mechanism and Roll Assignment- It was proved with the recent developments that the Password system that had been followed in DOP is not consistent and adhere to the concept of secrecy of password. For example, in present system password will be reset by CPCs/Division's and will be sent through mail to the concerned office where the password privacy of individual was completely violated. The Password reset or change should be completely private matter for the user. **Introduction of Biometric system may be observed in this regard or it should be done through an 'aap' like other financial institutions.**

HTV Menu issue: It was communicated that HTV menu was introduced as an exceptional measure and is not be used in routine practice. There is no issue in withdrawing the HTV and in fact it is not required and asked for the menu in multiple handed offices, as there will be a maker of transaction and checker of transaction. But in Single Handed offices the scenario is different and the maker of transactions himself need to check the transaction which is absolutely not rational irrespective of the time factor taken to check. **It has been requested, that keeping in view of maker-checker concept all the single handed POs may be made as double handed which will be perfect in preventive vigilance aspect also.**

Integration of MC-Mish with POS: At present the PLI Mc Mish figures have been uploaded separately through CSI Utility Bridge software.

Due to this there is possibility of misappropriation or wrong posting/wrong classification of figures into the Daily account which could be identified during process of reconciliation only. And we are also witnessing some instances of frauds utilizing this lacuna. In case of Mc_mish the process takes much time to identify any misappropriation or wrong posting of figures as no separate establishment was created or added after decentralization of PLI/RPLI Work.

In this connection it is to request that the process may please be implemented in such a way that the Mc Mish collections and payments to be directly incorporated into the daily account at the time of EOD or Shift end of Point of Sale like Finacle.

Hence my Federation requests the authority to pursue above issues on priority and also requested to make necessary modifications/changes in the software/Rules.

An early action will be highly appreciated.

Thanking you Sir,

Yours sincerely,


(SIVAJI VASIREDDY)
Secretary General

30/1/24



Federation of National Postal Organisations

T-24, Atul Grove Road, New Delhi-110 001

Mob.: 9959538622, e-mail: sivajivasireddy@gmail.com, Web : fnpo.org



SIVAJI VASIREDDY

Secretary General

To
Sri Pashupathi Kumar Paras,
Hon'ble Minister of Food Processing Industries
Government of India
New Delhi.

Honourable Sir,

It is to bring the following issue with due respect to the kind notice of the Honourable Minister, related to the lakhs of Grameen Dak Sevaks working majorly in Rural Areas in Department of Posts.

At this juncture my Federation sincerely thank the Government of India and Officers of the India Post for concluding the issue, of termination of GDS Officials with below three years of service for participation in the Strike (12.12.2023 to 15.12.2023), in favour of the GDS Officials. The GDS Officials will be restored and continue their service.

But, in this connection, many of the union representatives/leaders of GDS and other wings are victimized in the name of notices/charge sheet under GDS Conduct & Engagement Rules.

Keeping aside the happenings of the episodes of strike, the representatives/leaders had played their role for the favour of welfare of GDS officials and their legitimate demands.

There are no prejudices to the leaders against the Government/Department but they fought for the welfare of the Poor, Rural workers of the Department.

In this connection it is to request to intervene in the issue and kindly take up with Hon'ble Minister for Communications for taking action to withdraw all the notices/charge sheets levelled by the Department of Posts on union leaders of all wings. It is also requested to settle all strike demands keeping in view of the welfare of poor rural GDS employees who are the backbone for the Department of Posts and they are only the representative of Central Government at rural villages.

Thanking you sir,

Yours faithfully,

(SIVAJI VASIREDDY)

Secretary General

On 30-01-24 Sivaji Vasireddy, Secretary General, FNPO, Nisar Mujawar, General Secretary, NUPE Postman & MTS & Prerit Kumar, AGS, NAPE, Group "C" met Member (P), DDG (P), DDG Establishment, DDG, FS and other officers of the Directorate and discussed the following issues:-

1. Request for extension of "Cash Handling & Treasury allowance" to all treasurers/Cashier/Cash overseer (Postman) and SPMs.
2. Issues related to preventive vigilance measures like - Discontinuing the concept of Impression of Date Stamp in S.B pass book, Password Mechanism and Roll Assignment issues, HTV Menu issues, Integration of MC- Mish with POS, introduction of Biometric system or through an 'aap' like other financial institutions to reduce frauds in Post offices.
3. Issues related to PLI/RPLI-Mc Mish - like details of GST are not appearing either on the Policy Bond or on Pass Book only base premium is shown, Jurisdiction of Procurement of Policy, Supply of Publicity materials like Pamphlets/Diaries/Calendars/Bags etc to the sales force for publicity and encouragement to the sale force for distribution to the insurant.
4. Issues related to the Promotion of HSG-II Accounts lane officials to the HSG-I cadre.
5. Issues related to rule- 38 transfer of Postmen & MTS and many other important issues were discussed. The officers responded positive and assured for the early settlement of the issues.
6. Accountant allowance discontinued wef 1.1.2016 but same will be taken into fixation.
7. GST returns filing procedure should be changed.
8. Rationalisation of divisions based on revenue districts proposal should be stopped and views should be taken from the stake holders.

Sivaji
S.G,
G.S, NAPE, Group "C"

FNPO

Vasireddy
&